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Cancellation Policy

All payments to YouthWorks are nonrefundable. This helps us to keep our mission trip prices as low as possible. The expenses for food, housing, materials and staff during the summer represent a portion of the cost to provide a mission experience. Substantial expenses are incurred prior to participants arriving on site, such as recruiting and training staff, developing programming and community relationships, securing housing partners, procuring materials and administering the business operations. These expenses are a necessary part of putting together a complete mission experience.

Cancellations have a negative effect beyond the financial impact. First and foremost, it adversely affects our commitments to and relationships with churches, schools, service organizations, ministries and businesses in the communities we serve. When we receive a late notice of cancellation there usually isn't time for another group to register in their place.

YouthWorks shall assume no liability in the event the mission trip is relocated, rescheduled, postponed or cancelled due to a fortuitous event, unforeseen occurrence or any other event that would prohibit performance of the mission trip. A fortuitous event includes, but is not limited to: a natural disaster, extreme weather, fire, government restrictions and/or regulations, war, act of terrorism, curtailment of transportation facilities or utilities, epidemic, or any other emergency.

If it is necessary for YouthWorks to close a mission site due to insufficient registration, groups will be transferred to another site if space is available. If alternative space is not available or the site is not within a feasible travel distance and registration has not been previously cancelled by the church or organization, refunds will be granted to churches or organizations registered for the closed site.

Thank you for your commitment and cooperation.